

## Appendix D

### Parental Feedback – Online Applications Analysis of Responses

Question	Very Easy	Easy	Difficult	Very Difficult	Blank
Q1: How was the process of registering to use the online application?	14	9	8	8	2
Q2: How was the process of entering the details of you and your child?	14	10	5	5	7
Q3: How was the process of selecting your preference schools?	14	11	2	4	10
Q4: How was the process of submitting your application?	13	10	2	6	10
Q5: Did you go back to your application after you submitted it?	<b>Yes</b>	16	<b>No</b>	12	13
If yes, was this to:					
Check what you had done	11				
Change your details	1				
Change your preferences	0				
Other	2				2
Q6: Did you receive an email confirming that your application had been received?	<b>Yes</b>	24	<b>No</b>	6	11
Q7: From where did you access the online application site?					
Home	26				
Work	4				
School	4				
Library	0				
Other	0				7

Q8a: Did you need to contact the Admissions Team for assistance?	Yes	8	No	25	8
Q8b: If yes, was the member of staff	Helpful	5	Un Helpful	1	2
Q8c: Were you able to complete your online application after receiving assistance?	Yes	4	No	3	1
Q9: Would you use the online application system again?	Yes	22	No	11	8